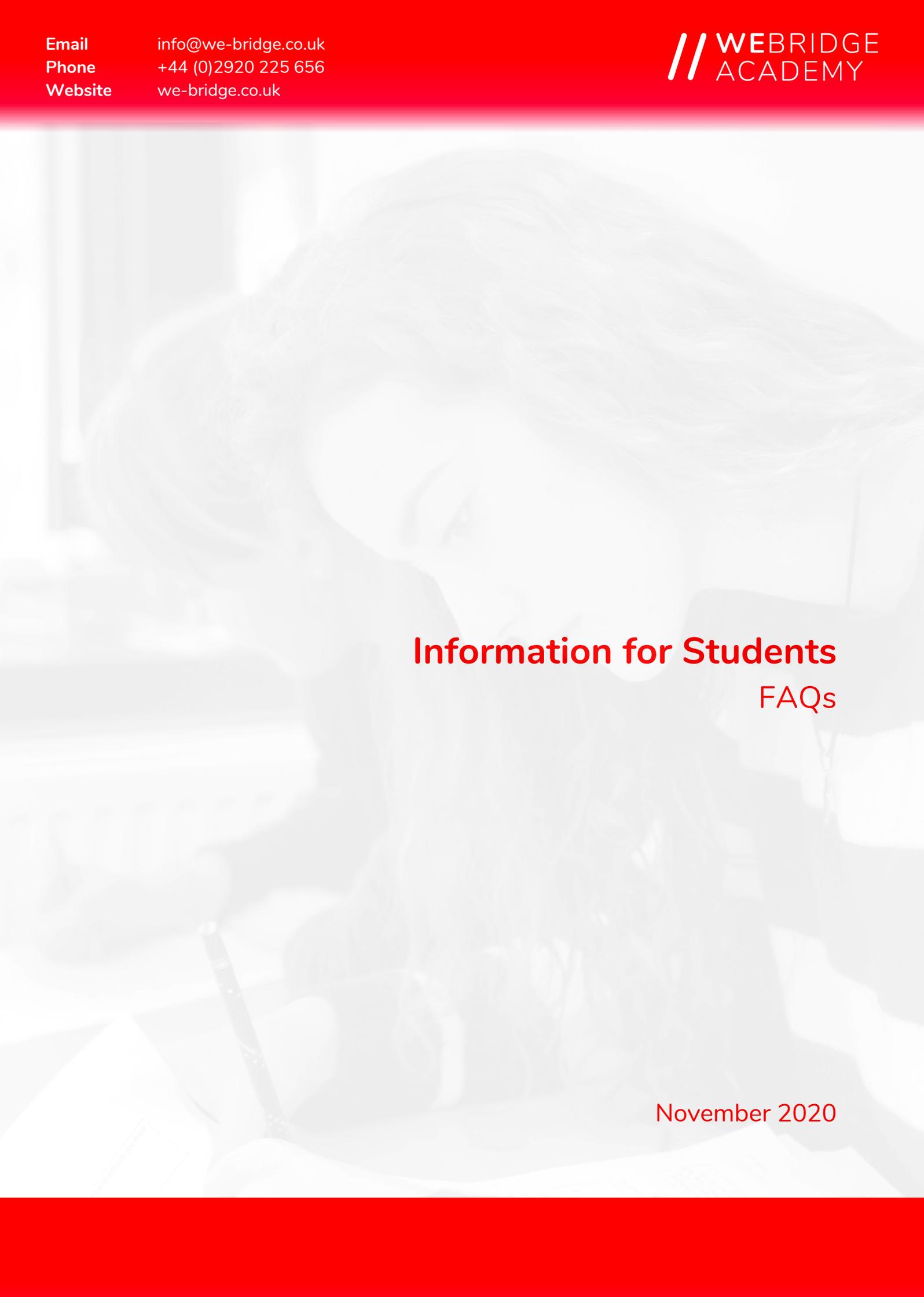


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WEBRIDGE
ACADEMY

A background image of a student with long dark hair, wearing a dark jacket, sitting at a desk and writing in a notebook with a pen. The image is faded and serves as a background for the text.

Information for Students

FAQs

November 2020

Summary of FAQs

- Is WE Bridge Academy open?
- What courses are running?
- Will all classes be face to face?
- What accommodation is available?
- Do you offer airport transfers?
- What should I bring with me?
- Will I have to wear a face covering all the time?
- Will I have to go into quarantine when I arrive in the UK?
- What is WE Bridge Academy doing to keep everyone safe?
- Will WE Bridge Academy students and staff be tested for COVID-19?
- What happens if I catch coronavirus?
- How will I get food in the UK?
- Can I go sightseeing?
- Can I apply for a visa from abroad?
- What happens if I book now and can't travel?

Is WE Bridge Academy open?

We are open and delivering classes, whilst following the very latest government advice.

What courses are running?

We are delivering all courses as advertised on our website. Class sizes will be set based on social distancing requirements in place at the time. We will carefully monitor the number of applications we receive to ensure class sizes operate at safe levels.

Will all classes be face to face?

Our International Foundation Programme is being delivered at our Academy in Cardiff, or students can choose to start online and join us in person later. Visit our website for more information.

We have a range of English language courses available to study online or in person here at our Academy in Cardiff.

What accommodation is available?

We are working closely with our homestay providers to ensure we have availability and will look at each application for homestay accommodation individually.

Students may feel private accommodation is a better option at this time – our Student Accommodation & Welfare Officer will be able to advise students on the options available when applying to study with us.

Will you have airport transfers?

We can arrange airport transfers for you, providing this is requested at the application stage or at least 1 week prior to your arrival date. You may be able to share a taxi in limited circumstances (e.g. you are from the same family and have travelled together).

You and the driver will be required to wear a face covering, as per the most recent government guidelines.

What should I bring with me?

You should bring a supply of face masks or other face coverings with you, as they will be required at the Academy, on public transport and in public indoor areas.

We also recommend purchasing hand sanitiser when no water is available.

Will I have to wear a face covering all the time?

To keep our Academy's community safe, we are asking all students and staff to wear a face covering on our premises. It is also compulsory to wear a face covering in communal areas of our building.

Will I have to go into quarantine when I arrive in the UK?

Currently, everyone entering the UK has to self-isolate for 2 weeks on arrival. However, this is being reviewed by the government every few weeks. Please check our website for the latest information.

If you do have to self-isolate on arrival in the UK, you will need to arrange your own accommodation for the isolation period.

What is WE Bridge Academy doing to keep everyone safe?

We have produced detailed risk assessments and a comprehensive Safety Plan, which is reviewed every 21 days based on government guidelines and requirements. Our measures include:

- Staggering class start/end and break times
- Using a 'bubble approach' to keep the same students and staff together
- Keeping our Academy clean with increased 'deep cleans' and providing hand sanitiser for everyone to use
- Adhering to social distancing rules

Will WE Bridge Academy students and staff be tested for COVID-19?

Anyone showing COVID-19 symptoms will be asked to stay at home, obtain a test and inform us of the result. We will fully support students with this process.

What happens if I catch coronavirus?

Students who believe they may have coronavirus can check their symptoms via the NHS 111 Wales Symptom Checker: <https://111.wales.nhs.uk/SelfAssessments/symptomcheckers/COVID19.aspx>
Students should not attend the Academy but must inform us by calling of 24-hour emergency number - 07908 139 716.

How will I get food in the UK?

Supermarkets, many of which offer home delivery services, are open - and there are several located close to the Academy. Currently, all restaurants are open in Wales.

Can I go sightseeing?

Yes, many of the UK's sights are outdoors in public spaces and can be visited.

Can I apply for a visa from abroad?

Currently, many UK visa application centres are closed until further notice. Students will have to check with their local visa application centre for the latest information on the services they're offering.

What happens if I book now and can't travel?

If you can't travel due to government restrictions in either the UK or your home country, we will discuss the options available to you:

- Move you to an equivalent course online
- Defer your course to a later date

Our terms and conditions can be found here: <https://we-bridge.co.uk/terms-and-conditions/>