

Email
Phone
Website

info@we-bridge.co.uk
+44 (0)2920 225 656
we-bridge.co.uk

WEBRIDGE
ACADEMY



Reopening WE Bridge Academy

FAQs for Our Partners

Reopening date: 1st September 2020

Summary of FAQs

- When will WE Bridge Academy reopen?
- What courses will be running?
- Will all the classes be face to face?
- What accommodation will be available?
- Will you offer airport transfers?
- What should students bring with them?
- Will students have to wear a face covering all the time?
- Will students have to go into quarantine when they arrive in the UK?
- What is WE Bridge Academy doing to keep everyone safe?
- Will WE Bridge Academy staff and homestay providers be tested for COVID-19?
- What happens if a student catches coronavirus?
- How will students get food in the UK?
- Can students go sightseeing?
- Can students apply for a visa from abroad?
- What happens if a student books now and can't travel, or the Academy remains closed?

When will WE Bridge Academy reopen?

We will reopen on 1st September 2020, subject to government guidelines and requirements.

What courses will be running?

We plan to run all of our advertised courses. Class sizes will be set based on social distancing requirements in place at the time. We will carefully monitor the number of applications we receive to ensure class sizes operate at safe levels.

Will all the classes be face to face?

Our International Foundation Programme and Level 4 Diploma will be delivered at our Academy in Cardiff, or students can choose to start online in September and join us in person from January.

We have a range of English language courses available to study online or in person here at our Academy in Cardiff.

What accommodation will be available?

We are working closely with our homestay providers to ensure we have availability from September and will look at each application for homestay accommodation individually.

Students may feel private accommodation is a better option at this time – our Student Accommodation & Welfare Officer will be able to advise students on the options available when applying to study with us.

Will you offer airport transfers?

We can arrange airport transfers for students, providing this is requested at the application stage or at least 1 week prior to their arrival date. They may be able to share a taxi in limited circumstances (e.g. they are from the same family and have travelled together).

The student and their driver will be required to wear a face covering, as per the most recent government guidelines.

What should students bring with them?

Students should bring a supply of face masks or other face coverings with them, as they will be required at the Academy, on public transport and in some public indoor areas.

We also recommend purchasing hand sanitiser when no water is available.

Will students have to wear a face covering all the time?

We will not make it mandatory for students to wear a face covering on the Academy premises. However, students who wish to do so are more than welcome to.

Will students have to go into quarantine when they arrive in the UK?

Currently, everyone entering the UK has to self-isolate for 2 weeks on arrival. However, this is being reviewed by the government every few weeks and we think it is unlikely to apply to everyone by September.

If you do have to self-isolate on arrival in the UK, you will need to arrange your own accommodation for the isolation period.

What is WE Bridge Academy doing to keep everyone safe?

We have produced detailed risk assessments and a comprehensive reopening procedure, which is reviewed every 21 days based on government guidelines and requirements. Our measures include:

- Staggering class start/end and break times
- Using a 'bubble approach' to keep the same students and staff together
- Keeping our Academy clean with increased 'deep cleans' and providing hand sanitiser for everyone to use
- Adhering to social distancing rules

Will WE Bridge Academy staff and homestay providers be tested for COVID-19?

Any staff or homestay providers displaying symptoms of coronavirus will be asked to take an antigen test.

What happens if a student catches coronavirus?

Students who believe they may have coronavirus can check their symptoms via the NHS 111 Wales Symptom Checker: <https://111.wales.nhs.uk/SelfAssessments/symptomcheckers/COVID19.aspx>
Students should not attend the Academy but must inform us by calling of 24-hour emergency number - 07908 139 716.

How will students get food in the UK?

Supermarkets, many of which offer home delivery services, will be open - and there are several located close to the Academy. Many restaurants are offering take-away services, with a range of options available from services such as Just Eat or Uber Eats.

Restaurants and bars began reopening in July, serving food and drink outside. From 3rd August, they will be permitted to serve food and drink inside as well.

Can students go sightseeing?

Yes, many of the UK's sights are outdoors in public spaces and can be visited. There are some restrictions on entering buildings, but they may have been lifted when the Academy reopens.

Can students apply for a visa from abroad?

Currently, many UK visa application centres are closed until further notice. Students will have to check with their local visa application centre for the latest information on the services they're offering.

What happens if a student books now and can't travel, or the Academy remains closed?

If the Academy is closed or a student can't travel due to government restrictions in either the UK or their home country, we will discuss the options available to them:

- Move them to an equivalent course online
- Defer their course to a later date

Our terms and conditions can be found here: <https://we-bridge.co.uk/terms-and-conditions/>