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Reopening WE Bridge Academy FAQs for Students

Reopening date: 1st September 2020



Summary of FAQs

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When will WE Bridge Academy reopen?

We will reopen on 1st September 2020, subject to government guidelines and requirements.

What courses will be running?

We plan to run all of our advertised courses. Class sizes will be set based on social distancing requirements in place at the time. We will carefully monitor the number of applications we receive to ensure class sizes operate at safe levels.

Will all the classes be face to face?

Our International Foundation Programme and Level 4 Diploma will be delivered at our Academy in Cardiff, or students can choose to start online in September and join us in person from January.

We have a range of English language courses available to study online or in person here at our Academy in Cardiff.

What accommodation will be available?

We are working closely with our homestay providers to ensure we have availability from September and will look at each application for homestay accommodation individually.

Students may feel private accommodation is a better option at this time – our Student Accommodation & Welfare Officer will be able to advise students on the options available when applying to study with us.

Will you offer airport transfers?

We can arrange airport transfers for students, providing this is requested at the application stage or at least 1 week prior to your arrival date. You may be able to share a taxi in limited circumstances (e.g. you are from the same family and have travelled together).

You and your driver will be required to wear a face covering, as per the most recent government guidelines.



What should I bring with me?

You should bring a supply of face masks or other face coverings with you, as they will be required at the Academy, on public transport and in some public indoor areas.

We also recommend purchasing hand sanitiser to clean your hands when no water is available.

Will I have to wear a face covering all the time?

We will not make it mandatory for students to wear a face covering on the Academy premises. However, students who wish to do so are more than welcome to.

Will I have to go into quarantine when I arrive in the UK?

Currently, everyone entering the UK has to self-isolate for 2 weeks on arrival. However, this is being reviewed by the government every few weeks and we think it is unlikely to apply to everyone by September.

If you do have to self-isolate on arrival in the UK, you will need to arrange your own accommodation for the isolation period.

What is WE Bridge Academy doing to keep everyone safe?

We have produced a comprehensive reopening procedure and risk assessment based on government guidelines and requirements. Our measures include:

- Staggering class start/end and break times
- Using a 'bubble approach' to keep the same students and staff together
- Keeping our Academy clean with increased 'deep cleans' and providing hand sanitiser for everyone to use
- Adhering so social distancing rules

Will WE Bridge Academy staff and homestay providers be tested for COVID-19?

Any staff or homestay providers displaying symptoms of coronavirus will be asked to take an antigen test.

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What happens if I catch coronavirus?

If you believe you may have coronavirus, check your symptoms via the NHS 111 Wales Symptom Checker: https://111.wales.nhs.uk/SelfAssessments/symptomcheckers/COVID19.aspx

Please do not come to the Academy. Call us on our emergency number - 07908 139 716.

How will I get food in the UK?

Supermarkets, many of which offer home delivery services, will be open - and there are several located close to the Academy. Many restaurants are offering take-away services, with a range of options available from services such as Just Eat or Uber Eats.

Restaurants and bars are currently closed to dine-in customers, but likely to have opened by September with social distancing measures in place.

Can I go sightseeing?

Yes, many of the UK's sights are outdoors in public spaces and can be visited. There are some restrictions on entering buildings, but they may have been lifted when the Academy reopens.

Can I apply for a visa from abroad?

Currently, many UK visa application centres are closed until further notice. You will have to check with your local visa application centre for the latest information on the services they're offering.

What happens if I book now and can't travel, or the Academy remains closed?

If the Academy is closed or you can't travel due to government restrictions in either the UK or your home country, we will discuss the options available to you:

- Move you to an equivalent course online
- Defer your course

Our terms and conditions can be found here: https://we-bridge.co.uk/terms-and-conditions/